



## **Residential Warranty Only – No Commercial Warranty Implied**

**Paint Finish:** Our powder coated paint finish is warranted against peeling, flaking, cracking, or blistering for a period of **3 years** provided the unit has not been scratched or abraded (abuse) Scratches and chips resulting from normal wear and tear are not covered. Fading or discoloration resulting from exposure to the elements or chemicals is not covered.

**Frames:** Our welded aluminum frames are powder coat painted and are warranted against failure for a period of **3 years**. We may choose steel components where additional strength or movement is required. These steel components are warranted for a period of **2 years**.

**Fabric:** Our outdoor performance fabric is warranted for a period of **3 years** against defects in material or workmanship, extreme abnormal fading or failure. Normal discoloration resulting from exposure to the elements, chemicals, or from spills is not covered. Mildew or mold is not covered and can be controlled with periodic cleaning.

**Resin Wicker:** Our resin wicker is warranted for a period of **3 years** against cracking, breaking or significant failure. Strand failure due to puncture or abuse is not covered.

**Cushions:** Our seams and cushion cores are warranted for a period of **1 year** against failure. Mildew or mold is not covered and can be controlled with periodic cleaning.

**Tile, Stone, Faux Wood Slats and Fire Pits:** The items above are warranted against defects in material or workmanship for a period of **1 year**. Tile and Stone Tops use natural materials and have unique characteristics on each piece. Differences in color or design are not warranted or considered defects.

**Freight:** 300 South Main will NOT be responsible for the freight charges incurred from any replacement made within the warranty period. We will not be responsible for freight to or from our facility on any warranty claim.

### **Warranty Exclusions:**

Limited Warranty does not include:

*Furniture damaged by acts of nature, freight transit, vandalism, fire, abuse, lack of proper care and maintenance, or improper assembly; weave and fabric against normal expected fading or discoloration from exposure to elements, oils, spills, fluids or chemicals; table top against breakage; buckling or splitting of tubing resulting from exposure to water and freezing temperatures; rust or corrosion of any sort; purchased or replacement parts; plastics.*



## Cleaning & Maintenance

For best results, clean regularly with mild detergent and warm water. Allow cushions and frames to dry in the sun. Cleaning will help prevent mildew by washing out dirt particles that may become trapped. Shake out excess moisture after rinsing and allow to dry thoroughly before storing.

**Removing Cushion Stains and Mildew:** Clean with a solution of warm water, mild laundry detergent, and chlorine bleach (no more than 1/4 cup per three gallons of water). Be sure to rinse thoroughly and allow to dry in the sun. Never use a solvent-type solution. Suntan lotion is not recommended. They can reduce the life of HDPE, accelerate fading and stain fabrics.

**Winter Storage:** Be sure all frames are clean and free from trapped water as freeze damage is not covered under the warranty.